Training options for licensing

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg

Rhentu Doeth Cymru
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About training

Training courses can be completed directly with Rent Smart Wales. A list of course options are shown below. Alternatively, approved courses can be completed through authorised training providers.

To submit a valid licence application, training (except Continuing Professional Development (CPD) training) must have been completed within **1 year prior** to the application submission date. CPD training can be completed **over the 5 year duration** of the previous licence.

Training evidence must accompany a licence application and licence fee, in order for Rent Smart Wales to grant a licence.

Landlord and agent training requirements are different to reflect the additional obligations held by an agent.

Training options for your first licence

If an applicant is applying for their first licence, they must pass a Landlord/Agent Licence Training course (see page 3).

Training options for renewing your licence

There are three training options available at renewal. These include:

1. **Repeating the Landlord/Agent Licence Training (see page 3)** – to be completed within 1 year prior to the application submission date; OR

2. ***Re-licensing Training (see page 3)** – to be completed within 1 year prior to the application submission date; OR

3. ***Continuing Professional Development (see page 5)** – The applicant must achieve a minimum number of CPD points before submitting the renewal application. A landlord must achieve 60 points and an agent must achieve 80 points. CPD courses are each weighted differently depending on whether they are a core (mandatory) or supplementary (of the applicant's choice) course. This option must be completed over the 5 year duration of the previous licence

These options are only suitable for those who have previously completed approved 'first time' licence training.

View training fees.

Complete courses

These courses are the equivalent to one-day intensive training.

Course title	Delivery type	Suitable for initial licence or renewal?*	Suitable for
Landlord Licence Training	Classroom	Initial Licence and Renewal	• Those applying for a landlord licence • Connected persons on a licence for a charity, trust or corporate body landlord • Those who prefer training in a classroom environment.
Landlord Licence Training	Virtual classroom	Initial Licence and Renewal	• Those applying for a landlord licence • Connected persons on a licence for a charity, trust or corporate body landlord • Those who prefer training in an online classroom environment.
Landlord Licence Training	Online	Initial Licence and Renewal	• Those applying for a landlord licence • Connected persons on a licence for a charity, trust or corporate body landlord • Those who prefer online training.
Agent Licence Training	Classroom	Initial Licence and Renewal	• Those applying for an agent licence • Those working for a charity, trust or corporate body that manage properties on behalf of landlords • Those who prefer training in a classroom environment.
Agent Licence Training	Online	Initial Licence and Renewal	• Those applying for an agent licence • Those working for a charity, trust or corporate body that manage properties on behalf of landlords • Those who prefer online training.
Re-licensing Training	Online	Renewal only	• Those applying to renew their licence • Connected persons on a licence for a charity, trust or corporate body landlord or those working for a charity, trust or corporate body that manage properties on behalf of landlords • Those who would still like to do ‘complete’ training but focus on more relevant topics relating to day-to-day management of a a tenancy rather than all the topics covered in the initial licensing training.

Supplementary (top-up) courses

Depending on the licence type, you may be required to add ‘supplementary’ courses to ‘complete’ courses (listed above) to make up the training requirements.

Course title	Delivery type	Suitable for initial licence or renewal?*	Suitable for
Agent Top-Up from Landlord Licence Training	Online	Initial licence and renewal if combined with relevant ‘complete’ course above.	• Those who have completed approved training that require this top up (information can be found on our approved training by authorised providers page) • Those who have completed Rent Smart Wales Landlord Training online, in a classroom or in a virtual classroom environment and require a training top up to apply for an agent licence.

Continuing Professional Development (CPD) courses

CPD courses provide more choice in timing, subject and delivery environment. Each CPD course is weighted differently, depending on whether they are a 'Core' (mandatory) topic or 'Supplementary' topic (of the applicant's choice).

Core CPD Courses (one of these must be completed to submit a valid licence application based on CPD training)			
Course title	**Delivery type**	**Suitable for initial licence or renewal?***	**Number of points if for renewal**
Safe and Healthy Homes	Online	Renewal only	30
Sustaining Tenancies	Online	Renewal only	30

Supplementary CPD Courses (pick and mix from below to combine with a Core CPD course to achieve the required number of points)			
Course title	**Delivery type**	**Suitable for initial licence or renewal?***	**Number of points if for renewal**
Tenant Fee Ban (fees ban in Wales)	Online	Renewal only	10
Equality and Diversity	Online	Renewal only	10
Fire Safety	Online	Renewal only	10
Universal Credit	Online	Renewal only	10
Data Protection	Online	Renewal only	10
Managing Student Lets	Online	Renewal only	20
Mental Health Awareness	Online	Renewal only	10
Hate Crime Awareness	Online	Renewal only	10
Flood Management	Online	Renewal only	10
Renting Homes (Wales) Act	Online	Renewal only	10

**Courses are only suitable for renewal if they add up to the required number of points needed for renewal.*

Additional training courses will be included over time. Correct as at July 2026.